

About “Reboot and select proper Boot Device”

The following information on this error has been compiled by NeoSmart Technologies, based on the information gathered and reported by our global network of engineers, developers, and technicians or partner organizations.

Description and Symptoms

The error messages, alerts, warnings, and symptoms below are tied to this error.

Symptom 1: “Reboot and select proper Boot Device” error screen on startup

The causes for this error might be any of the following:

- Incorrect boot order. Your hard disk (HDD) must be listed in your computer’s boot order
- Legacy mode activated or disabled on UEFI-based computers. If your Windows 8, for example, was installed and the UEFI Legacy mode was deactivated, the “Reboot and select proper Boot Device” error might appear
- Hard disk failure – see [Fix #2](#) for steps on how to check if your hard disk has failed or is failing
- Partition not set as active – see [Fix #4](#)